From: Flock Safety Support
To: Daniel Cohen
Subject: Damage to Cam 102 WB Taylor (west of Broadway)
Date: Wednesday, March 15, 2023 11:27:25 AM

*** EXTERNAL EMAIL: Please use caution when opening links or attachments.***

Hello Commander Cohen,

Alex here from Flock Safety Customer Support. While responding to an alarm on camera 102 WB Taylor, west of Broadway today, the technician noticed that the location experienced third-party damage as the solar panel has been destroyed (likely struck by a larger vehicle). We went ahead and replaced the solar panel to ensure the location would be functioning properly as soon as possible.

Due to the damage being physical in nature, we will be sending an invoice for the damage in conjunction with our reinstall fee schedule. This invoice ($350) will be emailed to you shortly. For additional information, please see Section 7.1 of our Terms and Conditions.

Thank you for your partnership, and we apologize for the inconvenience here. We look forward to your organization seeing continued success with your Flock technology.

Stay safe,
Alex Graber